

## Cardholder Service Request Form

Customer Name : \_\_\_\_\_ Date : \_\_\_\_\_  
 Card Number : \_\_\_\_\_ Time : \_\_\_\_\_  
 EID / Profile No. : \_\_\_\_\_ Reference No : \_\_\_\_\_  
 Company Name : \_\_\_\_\_ MOL ID : \_\_\_\_\_

**Request for Service (Please check mark on the relevant box)**

- Replacement card :  Lost  Stolen Time: \_\_\_\_\_ Date : \_\_\_\_\_ Place: \_\_\_\_\_  
 Card Captured ATM :  Lari  Non Lari Location : \_\_\_\_\_  
 Card Damaged  Others : \_\_\_\_\_  
 \*Card Swap : Number of Cards \_\_\_\_\_  
 From  Larex  Paymax Select  Paymax Prefer  
 To  Larex  Paymax Select  Paymax Prefer  
 Card Renewal : Number of Cards: \_\_\_\_\_  Card Cancellation Reason \_\_\_\_\_  
 PIN Reissue  Forgot PIN  Others : \_\_\_\_\_  
 Activation Request  Activation Code  
 Card Activation  Request for resend activation code  
 Card Lock  Card Unlock Reason : \_\_\_\_\_  
 Statement Request : Number of months \_\_\_\_\_ StartDate \_\_\_\_\_ End Date \_\_\_\_\_ Fee \_\_\_\_\_  
 Others (If none of the above describes your request): \_\_\_\_\_

**Note:**

\* For new card request provide details in Annexure (A) format for Larex card and Annexure (B) format for Paymax Mastercard. For card swap request provide details in Annexure(C) format. For any other service request provide details in Annexure (D) format.

**Declaration:** I hereby declare that the above information is true and correct. I also agree to the fees, charges applicable for any of the above services.

Cardholder's Name: \_\_\_\_\_ Signature: \_\_\_\_\_

**FOR LARI EXCHANGE INTERNAL USE ONLY**

Staff Name: \_\_\_\_\_ Branch: \_\_\_\_\_ Signature: \_\_\_\_\_  
 Remarks : \_\_\_\_\_ Documents attached  Emirates ID  Labour Card  Passport